



EXCEPTIONAL MAINTENANCE
EXTRAORDINARY SERVICE
csgco.net

This is an accessibility statement from CSG (Consolidated Services Group).

We are continually improving the user experience for everyone, and applying the relevant accessibility standards. CSG continues to prioritize, evaluate, remediate and improve each digital interface within our services, engagements, and information.

As a result of this commitment, CSG takes the following measures to ensure accessibility of CSG website:

- Include accessibility as part of our mission statement.
- Include accessibility throughout our internal policies.
- Provide continual accessibility training for our staff.
- Integrate accessibility into our procurement practices.

The [Web Content Accessibility Guidelines \(WCAG\)](#) defines requirements for designers and developers to improve accessibility for people with disabilities. It defines three levels of conformance: Level A, Level AA, and Level AAA. The CSG website is partially conformant with WCAG 2.1 level AA. Partially conformant means that some parts of the content do not fully conform to the accessibility standard.

CSG includes the use of the [User Way application](#) for enhanced accessibility and compliance. We understand accessibility plugins and widgets may not adequately detect or resolve some digital accessibility concerns. CSG continues to make the necessary changes to provide an inclusive and equitable digital experience for all.

Some assistive technologies may experience accessibility immaturity for select titles, menus, objects, or colors on the site.

Accessibility of the CSG website relies on the following technologies to work with the particular combination of web browser and any assistive technologies or plugins installed on your computer:

- HTML

These technologies are relied upon for conformance with the accessibility standards used.

CSG welcomes your feedback on the accessibility of the CSG website. Please notify the company if you encounter accessibility barriers on the CSG website:



EXCEPTIONAL MAINTENANCE
EXTRAORDINARY SERVICE
csgco.net

- Phone: 303-728-9539
- E-mail: Office@CSGco.net
- Mailing/Visitor Address: 1101 West 36th Avenue, Denver, CO 80211

We try to respond to feedback within three business days.

CSG assessed the accessibility of CSG website by the following approaches:
Self-evaluation.

###